



LILYBANK

PEACE OF MIND IN A CARING COMMUNITY





Welcome

At the heart of Lilybank Hamlet is the main house, Lilybank Care Home, an imposing former spa hotel. It has been converted into a care facility and has 38 single rooms and 2 double rooms. The main house offers services for Adults and Older People who require 24 hour Residential Care. The site is surrounded by extensive and accessible landscaped gardens and grounds.

Lilybank Care Home has an on-site Laundry service, Domestic Team, Garden and Maintenance team. We have communal rooms, in which group entertainment is provided along with television and music facilities dependent on the individuals wishes.

At Lilybank Care Home we aim to provide the highest standards of accommodation and care;

- To achieve this we support individual residents to maintain choice and control in their lives.
- We care for people as we would wish to be cared for ourselves.
- Every resident has a keyworker who is dedicated to ensure his or her needs are met.
- Every resident has a Person Centered Plan that informs of their needs and is agreed and reviewed with them and their family/advocates.
- We strive to help people remain as independent as possible and to ensure their quality of life.
- We value our Staff Team and ensure they are well trained with regular training updates and have regular supervisions and appraisals to maintain performance.
- We hold regular resident, relatives and staff meetings to ensure everyone has a voice.
- We undertake regular checks/audits across service delivery to monitor quality assurance.
- We work closely with all other professionals to ensure you get the best possible care and treatment: GP Practices, Social Services, District Nurses, Community Teams and Hospitals.
- We have a dedicated maintenance man who coordinates and actions the maintenance of the site with outside utility companies and trades.
- We deliver excellent hospitality services through a dedicated ancillary team: Reception, Kitchen, Cleaning and Laundry
- Regularly visiting Hairdressers, Chiroprapist, Optician, Dentist and Clergy.





If you need any further help or advice
please feel free to contact us:

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