



LILYBANK

PEACE OF MIND IN A CARING COMMUNITY

FACT SHEET

Learning Difficulties

Our Services

All our accommodation has been finished to a high standard with quality fixtures and fittings throughout. All are equipped with call points – allowing residents to call for care and support when required, 24 hours a day, 365 days a year. Residents are actively encouraged to access community-based services. Residents are encouraged to personalize their rooms and home. The house has gardens to the front and rear.

- The site is surrounded by extensive and accessible landscaped gardens and grounds.
- We aim to provide the highest standards of accommodation and care
- To achieve this, we support individual residents to maintain choice and control in their lives.
- Every resident has a Key Worker who is dedicated to ensure his or her needs are met.
- Every resident has a Person Centred Plan that informs of their needs and is agreed and reviewed with them and their family/advocates.
- We strive to help people remain as independent as possible and to ensure their quality of life.
- We value our Staff Team and ensure they are well trained with regular training updates and have regular supervisions and appraisals to maintain performance.
- We hold regular resident, relatives and staff meetings to ensure everyone has a voice.
- We undertake regular checks/audits across service delivery to monitor quality assurance.
- We work closely with all other professionals to ensure you get the best possible care and treatment: G.P. Practices, Social Services, District Nurses, Community Teams and Hospitals.
- We have a dedicated maintenance man who coordinates and actions the maintenance of the site with outside utility companies and trades.
- Regularly visiting Hairdressers, Chiropodist, Optician, Dentist and Clergy.



If you need any further help or advice
please feel free to contact us:

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